

Complete the dialogue with the words below.

And	Then	Finally	First	Next	Now
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Shachar: Hello, this is Shachar.

Miriam: Hi Shachar, this is Miriam.

Shachar: Hey there, Miriam. What's the problem today?

Miriam: Haha ... well, actually I do have a problem. I can receive emails but I can't send them. They get stuck in my Outbox.

Shachar: OK, I'm not in the office right now, I'm on my lunch break, but I think I can help you with that.

Miriam: Great.

Shachar: Is your Outlook application open?

Miriam: Yes.

Shachar: OK, good. _____1, go to the Tools menu in Outlook.

Miriam: OK.

Shachar: _____2, click on Accounts.

Miriam: OK...accounts.

Shachar: In the list on the left, do you see the account "Cooper imap"?

Miriam: Yes, I see it.

Shachar: OK, click on that account.

Miriam: Done.

Shachar: _____3 look for a field called 'Outgoing server'. Read it to me.

Miriam: It says "mail.cooper.com" and there's a number.

Shachar: What does the number say?

Miriam: 1025.

Shachar: OK, change it to 587. _____4 close and open the application.

Miriam: OK. Done.

Shachar: Good. _____5, click the send and receive button.

Miriam: OK, wait a second ... yay, it worked! That wasn't too complicated. So what was the problem?

Shachar: It seems our new network was blocking the port 1025, so we simply changed it to a different port.

Miriam: I have no idea what that means but I'm glad I can use email again. Ooo ... look there's one from you.